



INTERNET BANKING

User Guide



BNP PARIBAS

The bank for a changing world

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WELCOME TO INTERNET BANKING

✦ With BNP Paribas Brazil Internet Banking you will be able to consult and download reports of your investments.

✦ Internet Banking can be accessed from **any browser** (Google Chrome, Microsoft Edge, etc.).

✦ Internet Banking can be accessed through **BNP Paribas Brazil** institutional page:

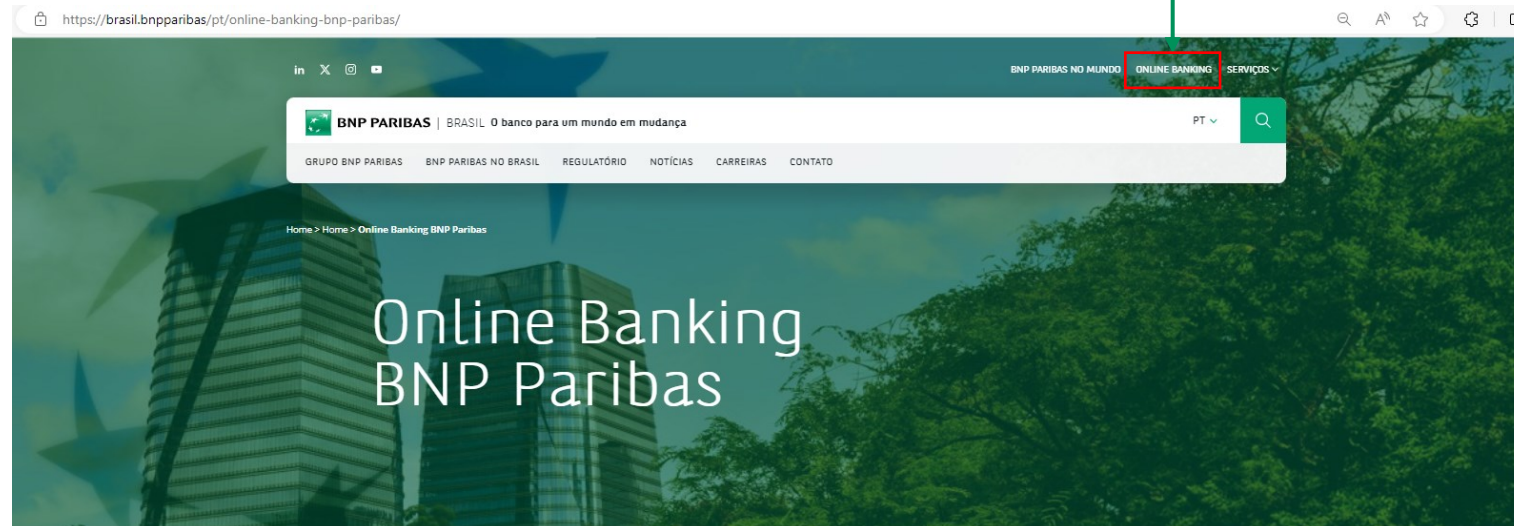
<https://brasil.bnpparibas/pt/>

FIRST ACCESS

In the first access you'll go through a two-step verification and you will be asked to create a password to your account.

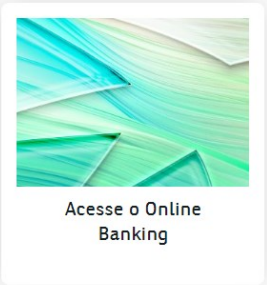
👉 Access the website: <https://brasil.bnpparibas/pt/>

👉 On the top of the page, click on **'ONLINE BANKING'**.



Click on **"ONLINE BANKING"**.


Click on **"faça o download do Termo de Adesão"** to download the terms and conditions for the portal




Click on **"Acesse o Online Banking"** to access the login page

SIGN IN


 You will be directed to the Sign-in page. Insert your **e-mail** in the *'username'* field.


BNP Paribas uses cookies on this website. By continuing to use our website you accept the use of these cookies. Please see our [cookie policy](#) for more information and to learn how to block cookies from your computer. Blocking cookies may mean you experience reduced functionality or be prevented from using the website completely. 

 **BNP PARIBAS** | The bank for a changing world

Internet Banking Sign In



How will you login?

ArcotID 

 Username

Remember Username

BNP Paribas will process your personal data in accordance with [Data Protection Notice](#). Please review these terms prior to login.

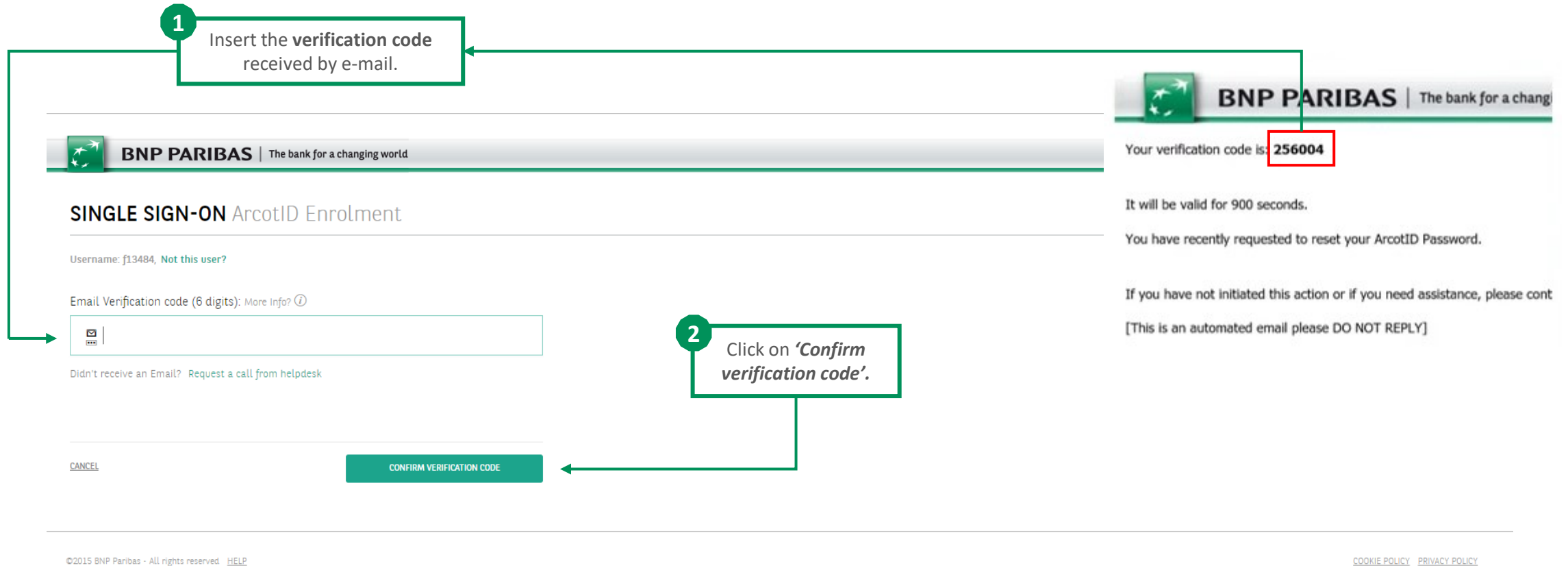
© 2001-2022 BNP PARIBAS - ALL RIGHTS RESERVED 1.0.0.12   [HELP](#) [COOKIES](#) [PRIVACY POLICY](#)

1 Insert your e-mail.

2 Click on **'LOGIN'**.

VERIFICATION CODE - E-MAIL

 You will receive a 6 digits verification code in your e-mail. Insert it in the field indicated below.



The screenshot shows the BNP Paribas Single Sign-On ArcotID Enrolment page. The page header includes the BNP Paribas logo and the tagline "The bank for a changing world". The main heading is "SINGLE SIGN-ON ArcotID Enrolment". Below this, the username "f13484" is displayed with a link to "Not this user?". The "Email Verification code (6 digits)" field is highlighted with a green box and a callout "1 Insert the verification code received by e-mail." The "CONFIRM VERIFICATION CODE" button is highlighted with a green box and a callout "2 Click on 'Confirm verification code'". The right sidebar displays the verification code "256004" in a red box, along with the text "Your verification code is: 256004", "It will be valid for 900 seconds.", "You have recently requested to reset your ArcotID Password.", and "If you have not initiated this action or if you need assistance, please contact your contact center." Below this, it says "[This is an automated email please DO NOT REPLY]". The footer contains the copyright notice "©2015 BNP Paribas - All rights reserved. HELP" and links to "COOKIE POLICY" and "PRIVACY POLICY".

VERIFICATION CODE - MOBILE OR TELEPHONE

- ✦ A new verification step is required using your **mobile or telephone number** that was previously registered.
- ✦ If you want to receive a **text message** with 6 digits verification code in your **mobile**, click on **'TEXT ME'**.
- ✦ If you want to receive 6 digits verification code by **phone call** in your **mobile or telephone number**, click on **'CALL ME'**. Attention: The phone call is in English.

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SINGLE SIGN-ON ArcotID Enrolment

Username: f13484, Not this user?

Select phone verification method: More info? ⓘ

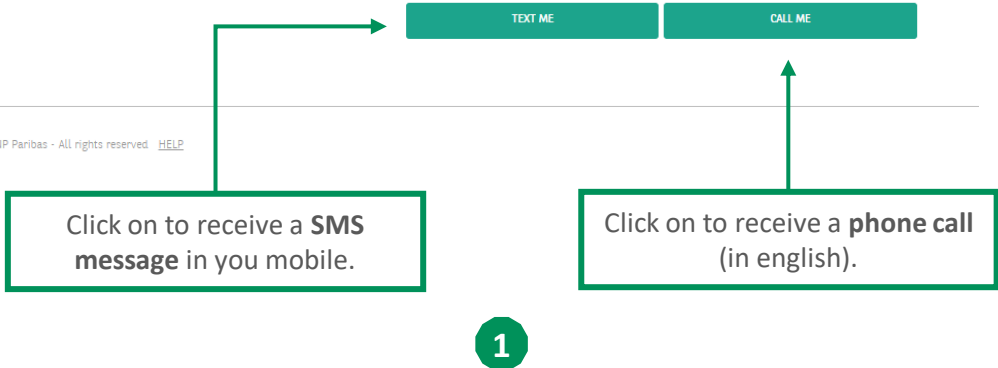
Mobile xxxxxxxx591

Telephone

Don't have a phone with you? Request a call from helpdesk

CANCEL

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SINGLE SIGN-ON ArcotID Enrolment

Username: f13484, Not this user?

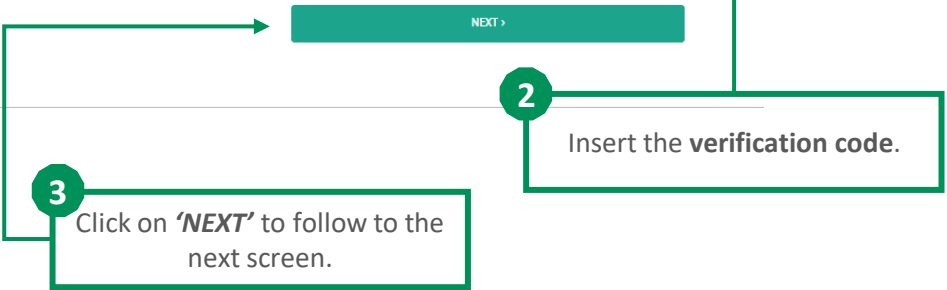
Phone Verification code (6 digits): More info? ⓘ

Didn't receive a SMS? Request another code

BACK

NEXT >

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SETTING A NEW PASSWORD

After the verification step, you will have to create a password to your account (*ArcotID password*). Be aware of the following conditions that your password should contain:

- At least 8 characters;
- A Capital Letter;
- A number;
- A special character (e.g.: !*\$%@).

The screenshot shows the BNP Paribas 'SINGLE SIGN-ON' interface for creating a new ArcotID password. The page title is 'SINGLE SIGN-ON Choose your new ArcotID password'. The username is 'd49417, Not this user?'. There are two password input fields: 'New ArcotID password:' and 'Confirm ArcotID password:'. Below these are two buttons: 'LOG IN (THIS IS A PUBLIC COMPUTER)' and 'LOG IN (THIS IS A PRIVATE COMPUTER)'. A 'CANCEL' link is also present. A password requirements list is shown at the bottom left, and a 'LOG IN (THIS IS A PRIVATE COMPUTER)' button is highlighted in green.

1 Insert your **new password** considering the conditions.

2 Confirm the password by inserting it again.

3 Click on if you are using a **public computer.** | Click on if you are using a **private computer.**

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SINGLE SIGN-ON Choose your new ArcotID password

Username: d49417, Not this user?

New ArcotID password:

Confirm ArcotID password:

CANCEL | LOG IN (THIS IS A PUBLIC COMPUTER) | LOG IN (THIS IS A PRIVATE COMPUTER)

i Your new password should contain

- At least 8 characters
- A CAPITAL letter
- A number
- A special character (e.g. !*\$%^&*)

HOME PAGE

🖱️ This is the Home Page of your Internet Banking. All the documents available for consultation and download are available on the left of the page.

MEUS INVESTIMENTOS

OLÁ JULIA!

Seja bem-vindo(a) ao Internet Banking do Banco BNP Paribas. Atualmente o seu perfil de investidor é **Conservador**.

Resumo dos seus investimentos em 23/03/2018

	SALDO BRUTO	IMPOSTOS ⁽¹⁾	SALDO LÍQUIDO
Fundos de Investimentos	2.667.703,70	20.732,04	2.646.971,66
Fundos BNP Paribas	2.667.703,70	20.732,04	2.646.971,66
Outros Fundos	0,00	0,00	0,00
Disponibilidade	0,00	0,00	0,00

Saldo Bruto (R\$) **2.667.703,70** Impostos ⁽¹⁾ **20.732,04** Saldo Líquido **2.646.971,66**

Access to Investments Balance, Transactions and Statements.

Access to your Trading Notes and Income Reports.

Access to General Investments Information.

Your account details.

Overview of your investments.

MINHA POSIÇÃO - POSIÇÃO CONSOLIDADA (INVESTMENT BALANCE)

Summary of your consolidated Investment Balance and details about your investments.

1 Click on "POSIÇÃO CONSOLIDADA".

CÓDIGO DO CLIENTE: XXXXXX (PESSOA FÍSICA) BEM-VINDO(A) SAIR

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- MINHA POSIÇÃO
- POSIÇÃO CONSOLIDADA
- EXTRATO
- MOVIMENTAÇÕES
- 2ª VIA EXTRATO

MEUS DOCUMENTOS

- NOTAS
- INFORME DE RENDIMENTOS

INFORMATIVOS

- RELATÓRIOS ADVISORY
- FUNDOS DE INVESTIMENTOS

MINHA POSIÇÃO

Posição Consolidada Extrato Movimentações 2ª via Extrato

Digite ou selecione uma data no calendário entre 26/01/2005 e 23/03/2018 para consultar a posição consolidada desejada.

Período: 23/03/2018

RESUMIDA POSIÇÃO DETALHADA

CLIENTE ATENDIMENTO CLIENTE BNP

CÓDIGO DO CLIENTE Número: XXXXXX

Perfil: Data de referência: 23/03/2018

PRODUTOS

FUNDOS DE INVESTIMENTO

Fundos BNP Paribas

POSIÇÃO	Nº QUOTAS	VAL. QUOTA	SALDO BRUTO	PROV. IR	PROV. IOF	SALDO LÍQUIDO
BNP PARIBAS ACTION RIC FIA	1.697,485298	260,6967297	442.528,87	12.523,48	0,00	430.005,39
BNP PARIBAS LONG AND SHORT FI MULTI	1.307,2881984	316,4162861	413.647,27	128,26	0,00	413.519,01
BNP PARIBAS OPTIMUM DI FI RF REFERE	951,369883	1.451,9898249	1.381.379,40	5.191,56	0,00	1.376.187,84
BNP PARIBAS SKY FIM	3.447,664012	124,7651054	430.148,16	2.888,74	0,00	427.259,42
Total Fundos de Investimento			2.667.703,70	20.732,04	0,00	2.646.971,66

2 Select a date criteria of the positions required.

3 PDF download of the Investment Balance.

MINHA POSIÇÃO - EXTRATOS (STATEMENTS)

👉 Extracts available for download within a certain period.

1 Click on "EXTRATO".

2 Select a date criteria of the statements required.

3 PDF download of the Statements.

MEUS INVESTIMENTOS

- MINHA POSIÇÃO
 - EXTRATO**
 - MOVIMENTAÇÕES
 - 2ª VIA EXTRATO
- MEUS DOCUMENTOS
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- INFORMATIVOS
 - RELATÓRIOS ADVISORY
 - FUNDOS DE INVESTIMENTOS

MINHA POSIÇÃO

Posição Consolidada **Extrato** Movimentações 2ª via Extrato

Digite ou selecione uma data no calendário entre 26/01/2005 e 23/03/2018, com intervalo máximo de 60 dias.

Período Entre: 22/03/2018 Até: 23/03/2018 **EXIBIR EXTRATO**

CLIENTE

ATENDIMENTO CLIENTE BNP
Perfil:

CÓDIGO DO CLIENTE

Número: XXXXXX
Data de referência: 22/03/2018 A 23/03/2018

Período de 22/03/2018 a 23/03/2018

FUNDOS DE INVESTIMENTO

Fundos BNP Paribas

POSIÇÃO	22/03/2018		23/03/2018			
	SALDO BRUTO	SALDO LÍQUIDO	SALDO BRUTO	PROV. IR	PROV. IOF	SALDO LÍQUIDO
BNP PARIBAS ACTION RIC FIA	444.036,15	431.299,71	442.528,87	12.523,48	0,00	430.005,39
BNP PARIBAS LONG AND SHORT FI MULTI	413.600,88	413.479,75	413.647,27	128,26	0,00	413.519,01
BNP PARIBAS OPTIMUM DI FI RF REFERE	1.381.113,30	1.375.963,30	1.381.379,40	5.191,56	0,00	1.376.187,84

MINHA POSIÇÃO - MOVIMENTAÇÕES (TRANSACTIONS)

👉 Transactions available for download within a certain period.

1 Click on **“MOVIMENTAÇÕES”**.

CÓDIGO DO CLIENTE: XXXXXX (PESSOA FÍSICA) BEM-VINDO(A) SAIR

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MINHA POSIÇÃO

Posição Consolidada Extrato **Movimentações** 2ª via Extrato

Digite ou selecione uma data no calendário entre 26/01/2005 e 23/03/2018, com intervalo máximo de 60 dias.

Período Entre: 22/03/2018 Até: 23/03/2018 EXIBIR MOVIMENTAÇÕES

CLIENTE

ATENDIMENTO CLIENTE BNP

Perfil:

CÓDIGO DO CLIENTE

Número: XXXXXX

Data de referência: 22/03/2018 À 23/03/2018

Resumo geral de movimentação no período de 22/03/2018 a 23/03/2018

Não existe nenhuma movimentação para este período.

2 Select a **date criteria** of the transactions required.

3 PDF download of the transactions.

MINHA POSIÇÃO - 2ª VIA DE EXTRATO (SECOND COPY OF STATEMENTS)

Download of the second copy of your investments extracts within a certain month. The final version of your second copy will be available until the 5th business day of the month.

1 Click on "2ª VIA DE EXTRATO".

2 Select the required month of the second copy of statements.

CÓDIGO DO CLIENTE: XXXXXX (PESSOA FÍSICA) BEM-VINDO(A) SAIR

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MINHA POSIÇÃO

Posição Consolidada Extrato Movimentações 2ª via Extrato

Digite ou selecione um período no calendário para consultar o extrato desejado.

Período:

Todos

Não existem extratos disponíveis para realizar o download.

MEUS DOCUMENTOS - NOTAS (TRADING NOTES)

- Download of Trading Notes (“Notas de Negociação”), Supplementary Income Report (“Informe Complementar de Rendimentos”), Income Report (“Informe de Rendimentos”), Consolidated Management Report (“Relatório Gerencial Consolidado”) and CC CNAB 240 Extract (“Extrato CC CNAB 240”) within a given period.
- All the Trading Notes (“Notas de Negociação”) will be available **after 1 business day (D+1)**.

The screenshot shows the BNP Paribas Internet Banking interface. At the top, there is a green header with the client code 'CÓDIGO DO CLIENTE: XXXXXX', the user type '(PESSOA FÍSICA)', and the name 'BEM-VINDO(A)'. Below this is the BNP Paribas logo and the slogan 'INTERNET BANKING O BANCO PARA UM MUNDO EM MUDANÇA'. A navigation menu includes 'Home', 'Meus Investimentos', 'Dúvidas Frequentes', 'Contato', 'Uso de Cookies', and 'Aviso de Privacidade'. The main content area is titled 'MEUS DOCUMENTOS' and has two tabs: 'Notas' (selected) and 'Informe de Rendimentos'. On the left, a sidebar menu has 'NOTAS' highlighted with a red box. The main area contains a search form with the instruction 'Digite ou selecione um período no calendário para consultar o documento desejado.' It includes a 'Tipo de Documento:' dropdown menu (set to 'Todos'), 'Período Entre:' and 'Até:' date pickers (set to 26/01/2005 and 23/06/2018), and an 'EXIBIR DOCUMENTOS' button. Below the form is a table of documents with columns for 'DATA', 'TIPO', and 'DOCUMENTO', each with a 'DOWNLOAD' button. Three numbered callouts are present: 1. 'Select the type of the document required.' points to the 'Tipo de Documento:' dropdown. 2. 'Select a date criteria of the document.' points to the 'Período Entre:' and 'Até:' date pickers. 3. 'Individual download of the documents.' points to the 'DOWNLOAD' buttons in the table.

1 Select the **type of the document** required.

2 Select a **date criteria** of the document.

3 Individual **download of the documents**.

DATA	TIPO	DOCUMENTO	
23/03/2018	Extrato CC CNAB 240	EXT240_033529_23-03-2018.txt	DOWNLOAD
22/03/2018	Extrato CC CNAB 240	EXT240_033529_22-03-2018.txt	DOWNLOAD
21/03/2018	Extrato CC CNAB 240	EXT240_033529_21-03-2018.txt	DOWNLOAD
20/03/2018	Extrato CC CNAB 240	EXT240_033529_20-03-2018.txt	DOWNLOAD

ACCESSING OTHER ACCOUNTS (1/2)

It's not necessary to log out if you need to access another account that you are already registered. The same user can be linked to more than one account.

The screenshot displays the BNP Paribas Internet Banking interface. At the top, a green navigation bar contains the text "CONTA: XXXXXX (PESSOA FÍSICA) BEM-VINDO(A) SAIR". A red box highlights the "CONTA: XXXXXX (PESSOA FÍSICA)" text, with a green arrow pointing from this box to a separate text box on the right. The main content area shows the user's profile for "OSÉ JOSÉ ANTONIO!" and a table of investment balances as of 23/03/2018. A privacy notice is visible at the bottom right.

Access to all the accounts you are registered.

	SALDO BRUTO	IMPOSTOS (1)	SALDO LÍQUIDO
Fundos de Investimentos	2.667.703,70	20.732,04	2.646.971,66
Fundos BNP Paribas	2.667.703,70	20.732,04	2.646.971,66
Outros Fundos	0,00	0,00	0,00
Disponibilidade	0,00	0,00	0,00

ACCESSING OTHER ACCOUNTS (2/2)

👉 You will be redirected to a page that shows all the accounts you are registered. You can see which account you are logged in and you can switch to any other account.

The screenshot shows the BNP Paribas Internet Banking interface. At the top, a green navigation bar contains the text 'CONTA: XXXXXX (PESSOA FÍSICA) BEM-VINDO(A)' and a 'SAIR' button. Below this, the main header includes the BNP Paribas logo, 'INTERNET BANKING', and the slogan 'O BANCO PARA UM MUNDO EM MUDANÇA'. A secondary navigation bar lists 'Home', 'Minha Conta', 'Dúvidas Frequentes', 'Contato IT', 'Uso de Cookies', and 'Aviso de Privacidade'. The main content area is titled 'CONTAS' and features a personalized greeting: 'OLÁ JOSÉ ANTONIO!' followed by 'Seja bem-vindo(a) ao Internet Banking do Banco BNP Paribas. Selecione abaixo a conta que você deseja acessar.' Below the greeting, there are two account cards. The first card is for 'SERVICOS BRASIL LTDA' and the second is for 'AMERICA DO SUL S.A.'. Each card has an 'ACESSAR' button. A left sidebar menu contains various options like 'MEUS INVESTIMENTOS', 'OUTRAS CONTAS', 'MINHA POSIÇÃO', etc. Three callouts are present: Callout 1 points to the 'ACESSAR' button of the 'AMERICA DO SUL S.A.' account, stating 'This is the account you are logged in.' Callout 2 points to the 'OUTRAS CONTAS' menu item, stating 'Access to all the accounts you are registered.' Callout 3 points to the 'ACESSAR' button of the 'SERVICOS BRASIL LTDA' account, stating 'Click on 'ACESSAR' to switch the account.'

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Ombudsman: telephone: +55 11 0800-7715999 or via email: Ouvidoria@br.bnpparibas.com

Should you need any assistance, please contact BNP Paribas Brazil Client Services Team:

BR-CLIENT.SERVICE@br.bnpparibas.com



BNP PARIBAS

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